



Job Specification

Job Title	Systems Engineer.
Salary	£25-30k plus company car.
Role / Function	<p>Providing technical support to our client base either by telephone, online or on-site as appropriate. Clients typically range from 10 - 250 users with single or multiple sites.</p> <p>Provide technical expertise for project based work at clients; individually or part of a team. Typical projects include the installation of new virtualization, Unified Communications, Windows based servers, desktops and applications, security/communications devices and VPN solutions.</p>
Requisite Skills	<p>All Consultants need a solid, practical understanding of our core products, these are primarily:</p> <ul style="list-style-type: none"> Microsoft Windows Desktop and Server Operating Systems Microsoft Exchange Server Microsoft Office LAN/WAN/VPN Technologies Switching, Routing and Firewalls Preferably MCSA/MCITP accredited, with practical implementation and support experience. <p>In addition, all staff must demonstrate the following personal attributes:</p> <ul style="list-style-type: none"> Ability to work well in a team or individually Good time keeping and self discipline Reliable, flexible and able to work under pressure Good client facing skills
Desired Skills	<p>In addition to our core products, innovecom looks for opportunities to provide more specialist skills for specific project work to our existing and prospective client base.</p> <p>A combination of any of the below is also most important to innovecom as it helps to develop some "specialization" of our staff. Staff will be encouraged to develop these and other new skills on a progressive basis.</p> <ul style="list-style-type: none"> Citrix, VMWare and/or Hyper-V Storage products - NetApp, HP (inc. 3Par), Equallogic Microsoft Sharepoint Microsoft Dynamics.CRM ShoreTel and/or Avaya IP Telephony BlueCoat - Secure Web Gateway, WAN Optimisation and PacketShaper Routers, Switches and firewalls - Cisco, HP, Juniper. Microsoft SQL Server Systems Management e.g. Dell Kace, Microsoft SCCM, Hitachi Analyzer. <p>Other Professional qualifications are also of interest e.g. ITIL, Prince2, CITP etc.</p>